

## Data Protection Declaration

### Protection of Data Privacy

The FXdirekt Bank welcomes your visit to our website and your interest in our organisation. We take the protection of personal data seriously, we therefore strive to make you feel safe and at ease during your visit to our website. Please note that we cannot guarantee the same for other providers, whose websites you access through links on our website.

### Data collection and utilisation of personal client information

Your information assists us in personalising and continuously improving our service. We utilise your information to process your orders. We also utilise your information to communicate with you regarding products, services and marketing offers (see communication by E-mail below). Furthermore, based on your information, we update our database and maintain the client accounts. We also utilise the information to recommend products or services which may be of interest to you. Your information also serves as a trigger for us to improve our product range and online platform, prevent the misuse of our website and it facilitates the execution of technical and logistical services or other services, by third parties on our behalf. We collect the following information: We collect and save all information which you enter on our website or convey to us in any other form. You can decide not to provide us with certain information but, in all probability, this will restrict your access to many of our products and services.

### Circulation of personal data and purpose specification

All incidental personal data, within the scope of the FXdirekt Bank's internet services is, collected, processed and used for the purpose of concluding a contract and for the preservation of legitimate own business interests in terms of client consultation and offering a support service for the client, all data is handled with respect to the applicable regulation for the protection of personal data. At any time, you have the right to object to the use of your personal data for marketing purposes. In this case, please write to us, contact us by phone, by fax or E-Mail at <mailto:info@fxdirekt.de>. The circulation of personal data to government institutions and authorities only occurs when we are required by law or any other legal norm to do so.

### Use of Cookies

The FXdirekt Bank utilises so-called cookies in some areas of the website to individualise the available services. Cookies are

small packets of data, which a web server can send to your computer, identifying it for the duration of the visit. You can set your browser in such a way that it informs you of the positioning of a cookie. The use of cookies is therefore transparent.

### Does the FXdirekt Bank forward information received?

Information regarding our clients assists us in optimising our products and services. Information received, is forwarded to third parties solely in the following instances:

- **Affiliated organisations and service associations:** Affiliated organisations controlled by the FXdirekt Bank and their subsidiaries, service associations, for example, our Call Center, provided that they are subject to either this data protection declaration or comply to guidelines which offer at least as much protection.
- **Service providers:** The performance of certain tasks is assigned to other organisations and individuals. Examples include the dispatch of letters or emails. These service providers receive only the information necessary to carry out their tasks. This information may not be utilised for any other purposes. Moreover, service providers are obliged to treat the said information in line with this data protection declaration and the German Data Protection Act. Technical and organisational security measures are applied by the FXdirekt Bank to protect data made available to us, from coincidental or deliberate manipulation, loss, destruction or access by unauthorised persons. Our security measures are continuously improved, in line with technological developments. Furthermore, our employees are bound by data confidentiality as per the Federal Data Protection Act and are subject to banking confidentiality.

### Details

Please write to us at [info@fxdirekt.de](mailto:info@fxdirekt.de) should you have questions regarding data protection by the FXdirekt Bank. We will gladly get in touch with you. We reserve the right to send you, within a certain timeframe, the guidelines applicable to us. However, you should also regularly visit our website and take note of any modifications made. If no other regulations apply, the use of all the information we have regarding clients and accounts, is subject to this data protection declaration. We expressly affirm that significant modifications to our data protection declaration, which may lead to the lesser protection of existing client data, will only be carried out with the corresponding agreement of the clients involved.